

Dear 32BJ Members and families,

The 32BJ Benefit Funds wants you to know what steps we are taking to continue to serve you during our national state of emergency in response to the new coronavirus – COVID 19.

- We are finalizing work to ensure that 32BJ Benefit Funds staff can work safely from their homes so they continue to provide the vital services you depend on such as enrolling members into health coverage, processing pension applications, transmitting 401k contributions, providing needed legal services, and offering a multitude of on- line training classes.
- Our call center will continue to operate throughout this crisis with limited staffing at first but we fully expect for call center representatives to be answering your questions from their homes by the end of this week. We expect long wait times at first but hopefully we will return to normal operational standards in the next few days.
- On-site training fund classes, dental care at the 32BJ Dental Center, and member services at our walk in center at our offices in New York City however have been closed as of the end of the day on Monday, March 16th as part of our efforts to contain the spread of the new coronavirus. Union and Fund offices outside of New York City are expected to close soon as well in response to requests from their local government authorities.

Please check our website, 32BJfunds.com, for updates and expect an email from us in the near future announcing when our call center is once again fully operational. If you need to reach us in the next few days we will do our best to answer your call but if your question can wait till later I would ask you not to call until we notify you that our new operations are in place. Please take care and follow the recommendations of the public authorities to keep you and your family safe.

Peter Goldberger